Product Safety Recall

Royal Canin Australia Pty Ltd -

Electronic Weighing Stainless Bowl







The Royal Canin logo is printed inside the bowl and identifying details are printed at the rear of the scale eg. 20/11/2017 - PF17SUN0016 - PU17009279

The product may have been given to you as part of professional veterinarian advice and guidance about caring for your pet.

Defect: The product does not comply with the mandatory standard for products containing button batteries.

The product's button battery compartment is not adequately secured. One (1) CR2032 3V Lithium Battery 20mm diameter x 3.2mm thickness is accessible.

Hazard: If young children gain access to button batteries and ingest them, they are likely to suffer severe internal burn injuries, which can result in serious injury or death. Button batteries also pose a choking hazard to young children.

WhatShouldConsumersDo?

Consumers should immediately separate the bowl from the scales and keep the scales out of reach of children.

Please contact the supplier to arrange for the faulty item to be returned to the supplier for disposal in exchange for a gift.

For further information, please visit https://www.promos.royalcanin.com.au/product-recall or contact Royal Canin ANZ Consumer Care team on 1800 622 969 between the hours of 9:00 am - 5:00 pm weekdays, or email at consumercare.anz@royalcanin.com.

See productsafety.gov.au for Australian product recall information