

Product Safety Recall

Quail Direct Bungee Cords in a Jar

Bungee Cords in a jar

Jar contains 24 bungee cords of various lengths:
2 x 102cm
2 x 81cm
4 x 61cm
6 x 46cm
6 x 25cm
4 x 20 canopy/tarp loops



Sold by Quail Direct between 1 January 2021 and 27 January 2021

Defect: The products do not comply with the 'Consumer Goods (Elastic luggage straps) Safety Standard 2017'.

The products do not have the correct safety warning label.

Hazard: The bungee cords do not have the appropriate safety warning labelling, the cords could potentially be misused, resulting in injury to the user or bystanders.

What to do: Consumers who purchased the products should return them to Quail Direct for a full refund. Consumers should return the item to the address below (no postage required). Please include your customer number (if available), name and address details in the return parcel.

Quail Direct
Reply Paid 89949
Mona Vale NSW 1660

Contact details: For further information, consumers can contact Quail Direct by phone on 1300 001 819 (Monday to Friday, 8:30am to 5pm AEST) or via email customer.service@quaildirect.com.au

See productsafety.gov.au for
Australian product recall information