

Product Safety Recall

UPDATE: Oculus Quest 2 Virtual Reality Headset Removable Foam Interface



Sold online at [Oculus.com](https://www.oculus.com) and [Amazon.com.au](https://www.amazon.com.au)

Defect: As previously reported in the notice dated 6 June 2021, substances normally present in the foam interface's manufacturing process may cause skin irritation.

Hazard: Some users may experience non-allergic skin irritation (redness, bumps or swelling) where the Quest 2 foam interface rests on the face. This irritation is different from the normal pressure marks people sometimes experience after a VR session.

What to do: Oculus is offering a free silicon cover to owners of Quest 2 headsets and Quest 2 Fit Packs purchased before 24 August 2021. Consumers should contact Oculus Support via <https://support.oculus.com/1504463656600795> for assistance.

Contact details: Customers should visit <https://www.oculus.com/blog/customer-support-update-for-quest-2-foam-interface/> for guidance or Oculus Support via <https://support.oculus.com/1504463656600795>.

See [productsafety.gov.au](https://www.productsafety.gov.au) for
Australian product recall information