Electrical Safety Recall

AstralPool Natural & LPG Gas Swimming Pool Heaters

HiNRG Natural & LPG Gas Heaters - Model Numbers: 175, 250 and 400 ICI Natural & LPG Gas Heaters - Model Numbers: 200 and 400 Viron eVo Natural & LPG Gas Heaters - Model Numbers: 250, 350 and 450

HINRG ICI VIRON eVo









Part Numbers: 15800, 14800, 158001,148001, 15801, 14801, 158011, 148011, 15802, 14802, 158021, 148021

Part Numbers: 15258,152581, 15259, 152591

Part Numbers: 15250, 152501, 15251, 152511, 15252, 152521

Sold by Fluidra Group Australia Pty Ltd through swimming pool specialists between 1 December 2011 to 26 October 2020.

Defect: Water or moisture may enter the ignition module causing it to fail.

This may result in overheating and sparking in the relays and lead to the plastic casing of the ignition module catching fire and/or create a 'false' call for heating, allowing the heater to operate when in the 'OFF' position, bridging the safety circuit and allowing the heater to operate with no water flow.

Hazard: If the ignition module fails and causes a fire, this may result in a serious injury or death to users or bystanders.

Action required: Consumers should immediately stop using the heater and disconnect the unit from the power supply. Contact Fluidra Group Australia Pty Ltd to arrange for a qualified technician to repair the heater on site.

If consumers are using a Viron Connect Automation System in conjunction with the heater, it will require a temporary cable to be connected to the Viron Connect for the pool pump to operate. Contact Fluidra on the below details to arrange for this cable to be sent to you.

Contact details: For further information, contact the Fluidra Product Recall Information Team by phone on 1300 852 501 (Monday to Friday, 9am - 7pm AEST), or email anz.productrecall@fluidra.com or visit the website at https://www.astralpool.com.au/ProductRecall.

See www.productsafety.gov.au for Australian product recall information.