

Product Safety Recall

Regency i.31 Open Flued Gas Log Fireplace



Sold nationally by Fireplace Products Australia Pty Ltd (FPA) via specialist heating dealers from 2010 to 2018.

Defect: Under certain circumstances the heaters may produce too much carbon monoxide.

Hazard: There is a potential for carbon monoxide poisoning, which can result in severe injury or death.

What to do: Consumers should immediately cease using the heater and contact FPA on 1800 860 660 between 8:00am - 4:30pm Melbourne time (Mon-Fri) or email safety@regency-fire.com.au for more information. Consumers can check if the heater is affected by using the search function at <https://www.regency-fire.com.au/Customer-Care/Product-notice>. FPA will arrange for testing and modification. If heating is required before FPA can conduct testing, please use other sources. DO NOT bring outdoor gas appliances indoors.

For more information, see safety alert from Energy Safe Victoria at <https://www.esv.vic.gov.au/safety-alerts/gas-open-flued-gas-heaters/>.

**See productsafety.gov.au for
Australian product recall information**