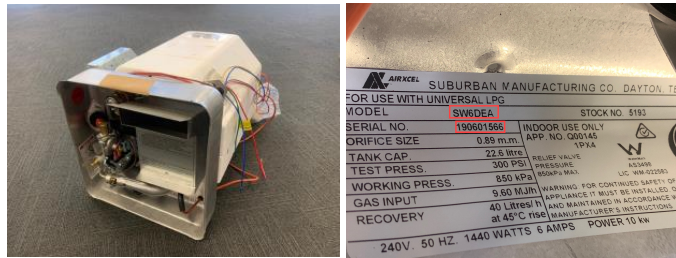


Product Safety Recall



Suburban Recreational Vehicle Water Heaters

DESCRIPTION -

Suburban Recreational Vehicle Water Heaters fitted to caravans, motorhomes and horse float campers.

Models: SW6PA, SW6DEA, SW6DA, SW4DEA, SW4DA, SW4DECA and SW6DECA

Serial numbers between:

- 181315552 and 193002648 (some serial numbers may end with a 'D') and
- 8183311827 and 8190201139.

Manufactured between 4 April 2018 and 1 August 2019.

Sold between 1 May 2018 and 25 September 2019.

How to identify affected water heaters: Open the exterior access door to the water heater and check the model and serial number located on the right-hand side.

DEFECT - A component of the water heater may be improperly manufactured and allow carbon monoxide into your caravan, motorhome or horse float camper.

HAZARD - Carbon monoxide is a poisonous gas and can cause serious illness, injury or death. Carbon monoxide has no smell or taste, is highly flammable and can only be detected with a carbon monoxide alarm. Loss of consciousness can occur within minutes and death can occur within hours. Further information on the hazards of carbon monoxide can be viewed [here](#).

WHAT TO DO - Consumers who have not already had their unit inspected must not use the affected water heater in gas mode under any circumstances, even if they have a carbon monoxide detector.

The remedy for this recall was updated on 29 January 2024. An inspection is no longer required, all affected water heaters that have not already been inspected will be replaced for free.

Contact Coast to Coast Caravan and Leisure for a free replacement – Call 02 9645 7685 or email recalls@coastrv.com.au.

Coast to Coast Caravan and Leisure will offer compensation for any additional consequential loss suffered by the consumer where there is damage or devaluation to the caravan or motorhome attributed to the installation of a replacement water heater. Consequential loss will be determined on a case by case basis.

For more information visit www.coastrv.com.au/suburban-recall.

See productsafety.gov.au for
Australian product recall information