Electrical Safety Recall

2013 CablePI (WireAlert) Devices

Defect

In some circumstances, the device may overheat causing the outer case to distort and/or melt. The device was distributed by Aurora Energy between December 2013 and June 2014 and was manufactured by Honeywell.



Hazard

The defect may cause smoke or ignite causing a fire.

What to do

TasNetworks has taken responsibilty for CablePI devices. Consumers should immediately stop using any device with a serial number ending in 13 (refer to above image). TasNetworks should be contacted to arrange the return of the device and a replacement. Please be assured that all other CablePI devices have been extensively tested to ensure their suitability for use.

Contact Details

You can phone Tasmanian Networks Pty Ltd (TasNetworks) on 1300 361 811 between the hours of 9am and 5pm to request a replacement.

See www.recalls.gov.au for Australian Product Recall Information