

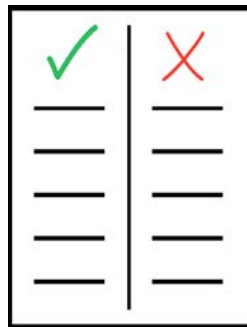


Australian
Competition &
Consumer
Commission

Are your products safe?



Easy English 2016



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Australian Competition and
Consumer Commission



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Are your products safe?

This factsheet is about safe products.

Products are things we use every day.

For example



- clothes



- furniture



- anything in your house.

This factsheet has some hard words.

The first time we write a hard word it is **blue**.

We write what the hard word means.



The law about safe products

The law says the products you sell **must** be safe.



This means the products will **not** hurt people when people use them.



The law says the products you sell **must** be good quality.

This means the products will **not** break when people use them.

The law says the products you sell **must** do what they say they will do.



You need to know about the products you sell.

You need to know how to check your products are safe.

If your products are not safe



If your products are not safe

- you are breaking the law



- customers may get hurt

- you may **not** be allowed to sell the products any more



- it can cost you money.

Think about where you buy your products

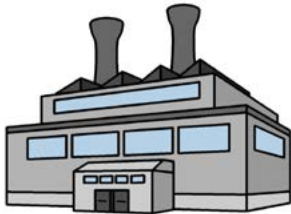


You might buy your products from

- Australia



- overseas.



You might buy from

- a factory

- a wholesale company.



You need to know a lot about this place
before you buy their products.

This place **must** make safe products.

Before you buy your products



Products that might hurt people should have an **inspection** before you buy them.

This is to make sure the products are safe and are good quality.



A person called an **inspector**

- looks at the products



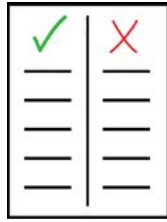
- tests the products

- makes sure the products are safe

- checks the products are good quality



- writes a report.



The inspector knows

- a lot about the products
- the laws about selling safe products.



Before you buy your products

- ask about the inspection

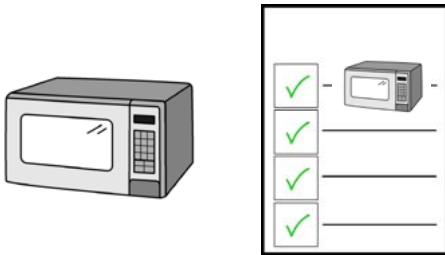


- read the inspection report



An inspection report can cost \$100 or more.

You need to understand this report.



You **must** check the product name in the report is the same product you want to buy.



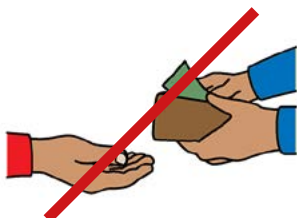
You should ask questions if you do **not** understand the report.



You can ask a person you trust to help you.



The inspection may show a problem with the products.



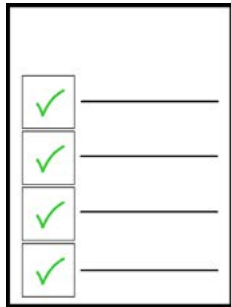
Do **not** buy the products if there is a problem that can **not** be fixed.

Before you sell the products



Customers might ask you about your products.

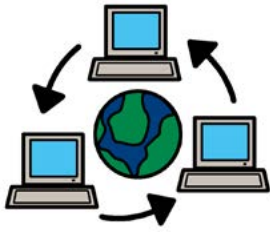
You need to be able to tell customers your products are safe.



You should

- keep the report about your products
- say how you know your products are safe.

Find out more about safe products



To find out more about your products you can

- look at product reviews on the internet



- listen to the news



- talk to people who sell the same products

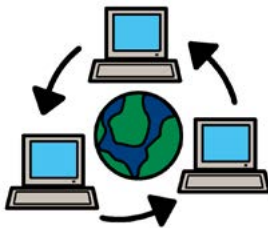
- talk to people who use the products.



More information about safe products

Australian Competition and Consumer Commission.

www.productsafety.gov.au



www.recalls.gov.au



Phone

1300 302 502



National Relay Service

www.relayservice.com.au



Phone

1300 555 727

Ask for 1300 302 502



Twitter

@ACCCProdSafety



You Tube

Watch safety videos made by
ACCC Product Safety on You Tube



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ACCC Product Safety

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