



Product Safety Recall



Do you own this product?

Toshiba laptop AC Adapter

Dates sold: 01/04/2008 – 31/12/2015



Why the product is recalled: The material inside the adapter's DC-IN plug can degrade over time, which may cause the plug to overheat and catch fire.

Hazard: There is a risk of a serious burn injury or death and/or property damage if the adapter overheats and catches fire.

Multiple incidents have occurred globally resulting in burn injuries and damage to property.



1. Consumers should stop using Toshiba adapters immediately. Consumers should turn off power to their adapter at the wall socket and unplug it.
2. Consumers should visit the Dynabook recall website acadaptercheck.dynabook.com to check if their adapter is recalled. Consumers with recalled adapters can use the website to register to return the adapter for a free replacement.



Ask our staff to find out more about the recall.

1300 396 226



Supplied by: Various electrical goods retailers and repairers



Set yourself a reminder to check at home

- Take a photo of this notice
- Set a reminder on your phone

PRA 2024/20069

See productsafety.gov.au for
Australian product recall information