



Product Safety Recall



Do you own this product?

**Jacuzzi Hot Tubs -
Jacuzzi J-200, J-300, J-400
and J-500 collection hot tubs**

Model and serial numbers are engraved into a silver plate located in the equipment bay of the hot tub.

Dates sold:
29 July 2021 – 9 February
2022



Why the product is recalled: When the spa is in use, the temperature sensors can display the incorrect water temperature, with water being hotter than the set temperature (showing).

Hazard: The hotter water temperatures reached by the spa can cause heat stroke injuries and thermal burns.



1. Consumers should immediately visit the [Jacuzzi Spas recall webpage](#) to identify if their spa is affected by the recall and for more details about the recall.
2. Affected consumers should contact Spa World Australia to schedule a free repair. Do not use your spa without first checking the temperature with an external thermometer before each use.



For further information, or additional advice, contact Spa World Australia by phone 1300 037 235 or email tempsensor@spaworld.com.au



Purchased from:
Spa World Australia
Pool and Spa World Tasmania



Set yourself a reminder to check at home

- Take a photo of this notice
- Set a reminder on your phone

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See [productsafety.gov.au](https://www.productsafety.gov.au) for
Australian product recall information